Chelsea Mandello, MBA



Founder & CEO, Troopster

Chelsea Mandello is the Chief Executive Officer and Founder of Troopster Military Care Packs, a cause-driven organization dedicated to sending quality deployment packages to the service men and women overseas.

"Think of Troopster as the Amazon of military care packs."

Chelsea served in the United States Navy from 2011 - 2018, where she deployed across 13 countries and nine Navy platforms as a military Photojournalist. With the military, she received numerous honors for her dedication to duty, serving alongside Marines, Sailors, Soldiers and Airmen in dozens of operations, ship-to-shore maneuvers, visit-board-search and seizure missions, anti-piracy operations and many more.

During her experiences with the military, she witnessed firsthand the accomplishments and capabilities of the Armed Forces as well as the need for personalized care packages. Through many difficult deployments, and while still serving active-duty, Chelsea was inspired to launch Troopster.

Since launching out of her home in 2015, often filling care packages after standing 48-hour watches, Troopster has sent more than 40,000 care packages world-wide. Its grown nationally with more than 2,500 volunteers nation-wide and has supported thousands of deployed U.S. troops across the world. Troopster has partnered with companies such as Microsoft, Chik-Fil-A, Jersey Mike's, KIND Bars, Black Rifle Coffee, and others to help our service men and women.

Chelsea received her Executive MBA from William & Mary in 2021, and now operates Troopster full-time. She has been awarded and recognized for - Small Business Administration Person of the Year, Entrepreneurial Excellence Award, Coastal VA Gives Back Award, Microsoft Empower Possibility Award, Verizon Salute award, and Innovator of the Year.

Chelsea's personal goal is to develop Troopster as the household name for military care packages. Chelsea is always willing to be a guest speaker or presenter, as well as a community volunteer. If you or your organization would like to work with Troopster or Chelsea, please reach out at info@troopster.org.